

Voting Machine Service Center, Inc
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January 23, 2009

To Whom It May Concern:

Voting Machine Service Center, Inc (VMSC) has been in business for over 32 years. During those 32 years, it has serviced the Automatic Lever Voting Machine (AVM) along with supplying all the parts and technical support necessary for the AVM. At no time during those years, was it unable to fulfill any order requests from our customers in New York State or any other states that use the AVM.

In addition, VMSC purchased the mechanical automatic voting machine division from Sequoia Pacific in February 2001, thus making Voting Machine Service Center, Inc. the sole authorized mechanical automatic voting machine company.

VMSC also manufactures parts and supplies or subcontracts this to different suppliers and vendors according to AVM original prints and specifications. Shoup paper rolls are another supply that VMSC provides.

VMSC has not authorized any other election company to sell, produce, or distribute its product. This includes but is not limited to Printer packs and paper rolls for the AVM.

Due to lack of sufficient orders over the past two years, VMSC regrets that it will not be able to fully service its customers as it has in the past. However, going forward in 2009 and beyond, VMSC will be able to sell to you items that are currently in stock on a first come first served basis. Other parts and supplies may be specially ordered, given a sufficient deposit, lead time and final payment prior to shipping. Minimum orders may also be required.

Given the above conditions, VMSC can say with confidence that the AVM lever machines in the State of New York could be maintained indefinitely.

Sincerely,

Heidi L. Marshall
Cc; file